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Update on TOEIC® Testing in the U.K.

Following the broadcast of a BBC Panorama program in February 2014 which highlighted an organized criminal element seeking to circumvent the U.K.'s visa-granting process, ETS has made the decision not to extend our Secure English-language Testing (SELT) license with the Home Office. As a result, TOEIC® and TOEFL iBT® testing will no longer be offered for U.K. visa-granting purposes.

Security is and always has been a top priority; however, we've made this decision in response to the security challenges portrayed in the BBC program. We acknowledge that we fell short of our own high standards and sincerely regret the dishonest activities of third party contractors in the U.K. whose job it was to administer the TOEIC tests honestly and fairly. When applied properly, our global security protocols prevent and detect incidents of fraud. Going forward we will continue to implement additional, stricter, best-in-class security measures for our tests, including biometric voice analyses, to ensure our test scores remain the most trustworthy in the world.

The TOEIC tests continue to be used by nearly 14,000 businesses, organizations, and government agencies in 150 countries. In 2012, almost seven million TOEIC tests were administered worldwide, solidifying the TOEIC program as the largest and most widely used English-language assessment for the workplace.

Individuals seeking more information on test cancellation and refund policies related to U.K. visa testing should contact their local [ETS Preferred Network Office](#) or TOEIC Service International at TOEIC@ets.org.

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