

Davis: American Safety Car Rental reservation office, Jessica Davis speaking. May I help you?

Yoshida: I'd like to rent a car for five days from June 2.

Davis: What type of car would you like?

Yoshida: Economy, please.

Davis: Where would you like to pick the car up?

Yoshida: At Dallas Airport.

Davis: And where will you return it?

Yoshida: Can I drop it off somewhere else?

Davis: Yes, of course, but there's an extra charge. If you would like to drop the car off, you can take it to one of our offices closest to you. Please return the car with full tank.

Yoshida: All right. That's fine.

Davis: Would you like the unlimited or limited mileage rate?

Yoshida: The unlimited rate, please.

Davis: And what about optional insurance?

Yoshida: I'll take a package if you have one.

Davis: Yes, sure. May I have your name?

Yoshida: My name is Yoshida. It's Y-O-S-H-I-D-A.

Davis: Mr. Yoshida, how will you be paying?

Yoshida: With a credit card, please.

Davis: Fine. Could you tell me your credit card number and expiration date?

Yoshida: MasterCard, 0123-4567-8901-2345. It's valid through August 2016.

Davis: All right. Thank you for your reservation and for choosing American Safety Car Rental.