

Suzuki: Thank you for calling HJ Consulting. This is John Taylor speaking. How may I help you?

Taylor: Hello, this is Yoko Suzuki from GBJ Air.

Taylor: Oh, Ms. Suzuki, thank you for coming all the way to Osaka to attend our seminar the other day.

Suzuki: I should be thanking you. Actually, I called to say that I truly appreciate the valuable information you gave me. As you advised, I held a training session for our department. Employee motivation went up following the session, and our sales are recovering.

Taylor: That's amazing. I'm glad to hear that you found the seminar helpful.

Suzuki: I'm eager to attend one of your new seminars.

Taylor: I look forward to seeing you again.

Suzuki: See you.

Taylor: Thank you kindly for calling.